

VOLUNTEER

Position description

Title:	Lived-experience volunteer speaker
FTE:	Hours dependant on program
Location:	Local regional areas
Date:	
Agreed:	Job holder
Agreed:	Regional Coordinator

Organisational environment

Amber Community (formerly Road Trauma Support Services Victoria) is a not-for-profit organisation contributing to the safety and wellbeing of road and transportation users. We provide counselling and support to people affected by transport trauma and address the attitudes and behaviours of road users through education programs.

Additional information about Amber Community and our role in the community can be obtained by visiting our website at www.ambercommunity.org.au

Job purpose

This role an integral part of Amber Community and aims to raise awareness and education the wider community about the impacts of road trauma. Through your personal experience this creates the 'Why', personalises the road safety message and provides a reality to the need for road safety messages. You will be trained and supported by your Regional Coordinator and become a part of a local team of like-minded people.

Reports to:	Regional Coordinator
Directly manages:	-
Internal contacts:	Education Services Manager, Programs Coordinator, Office Manager, Volunteers, other Amber Community staff
External contacts:	Clients, and their community

Key accountabilities/duties

- To raise awareness of the impact of road trauma by conveying a personal account of road trauma. A lived experience volunteer must also be comfortable handling questions about their own experience.
- Where applicable, to work with paid sessional facilitators to deliver personal account of road trauma to participants with traffic offences or who are at risk of offending.

- Where mutually agreed between Amber Community and the lived experience volunteer; deliver personal account of road trauma to community groups including businesses, rotary, probus, schools, youth groups and other service organisations.
- Speak with journalists and other media professionals about own experience of road trauma.
- Maintain strict confidentiality of client and organisational information in accordance with relevant policies and procedures.
- Actively participate in the development and continual improvement of education programmes where applicable.
- To attend regional and state-wide team meetings and be kept up to date with what is happening with the programs working within.
- To raise the profile of the Amber Community and the support and services it provides the Victorian Community.

Capability framework

SKILLS	KEY SELECTION CRITERIA	
	Essential	Desirable
Communication: Clearly conveys information and ideas through a variety of ways in a manner that engages the audience and helps them understand and retain the message.	x	
Integrity: Acting consistently and embodying the Amber Community principles and values, being committed to public interest. Being open, honest and transparent in all dealings.	x	
Empathy: Communicates well with, relates to and sees issues from the perspective of people from a diverse range of cultures and backgrounds.	x	
Teamwork: Working collaboratively to achieve group objectives. Understanding the needs and goals of others and adapting one's own views and behaviour when appropriate.	x	
Accountability: Taking ownership for the responsibilities, decisions made and actions taken within the scope of their role.	x	
KNOWLEDGE AND EXPERIENCE		
Public speaking experience or have completed a course which included presentation skills.		x
Working within a learning/education environment.		x
Working collaboratively within a team to deliver effective results.		x
Specialised knowledge		
Personal experience and understanding of the impact of road trauma.	x	
Understanding road safety		x
Relevant qualifications		
Current police check	x	
Current working with children check.	x	
Current Victorian Drivers Licence.		x