

# EPISODE 4:

## Your rights and support – impairment benefit and dispute resolution applications

### Summary

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In this episode, we explore the third major “no fault” entitlement available under an accepted TAC claim: the Impairment Benefit Lump Sum. We explain what an impairment claim involves, when it can be made, and the assessment process.

We also outline the Dispute Resolution pathways available if you disagree with a TAC decision, including when and how to lodge a dispute, the current TAC trial pathways, and how [specialised TAC lawyers](#) can support you.

### Key topics

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- When you can make an impairment lump-sum claim, and how whole person impairment is assessed.
- What “stable” injuries mean and the steps involved in the claim process.
- How the TAC dispute resolution system works, including the trial pathways and time limits.
- When and why to seek support from [specialised TAC lawyers](#).

### Key takeaway

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If your injuries are stable and meet the impairment threshold, you may be entitled to a lump-sum impairment benefit.

If you disagree with any TAC decision, you have clear and time-sensitive dispute pathways available.

Specialised TAC lawyers can help you understand your rights, gather evidence, communicate with TAC, and support you through each step.

### Listen to learn

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Discover how impairment claims work, what to do if you disagree with a TAC decision, and the support available to guide you through the process.

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