



# EPISODE 1 First steps – your guide to understanding the journey

# **Episode summary**

In this introductory episode, we explore what listeners can expect from the podcast series, how <u>Arnold Dallas McPherson</u> Injury Lawyers (ADM) proudly supports Amber Community's mission to assist those impacted by road trauma, and focus on empowering people to confidently begin their TAC journey. <u>Arnold Dallas McPherson</u> are compassionate personal injury lawyers committed to helping individuals navigate the <u>TAC claims</u> with care and understanding.

## **Key topics**

### About the series:

 What is the TAC? The series provides practical information, explains <u>entitlements</u>, and offers guidance to help reduce the stress of engaging legal support.

### First steps after an incident:

- Report the incident.
- See a doctor or hospital immediately. Early treatment is essential for both health and claim purposes.
- Lodge a TAC claim as soon as possible. Upcoming episodes will offer step-by-step guidance on claims.
- If a loved one has died in a transport incident, contact the <u>TAC Family Benefits Team</u> for assistance on 03
   5225 6200 or email <u>familybenefits@tac.vic.gov.au</u>.
- Follow the initial checklists provided by <u>ADM</u>, the TAC, <u>Amber Community</u> for support and next steps.

### The value of legal support:

- ADM offers a free, no-obligation first appointment.
- Lawyers can provide immediate, practical advice and guide you through potential TAC entitlements.
- Engaging a lawyer early helps reduce the chance of delays or misunderstandings with the TAC and can significantly ease your stress.

# **Key takeaway**

Starting your TAC journey can feel overwhelming, but you don't need to navigate it alone. Arnold Dallas McPherson Injury Lawyers focus on supporting your recovery while guiding you through the legal process.

# Listen to learn

What the TAC is, the immediate steps to take after an incident and how a lawyer can help make the process less daunting.

Produced by <u>Arnold Dallas McPherson Injury Lawyers</u> in partnership with <u>Amber Community</u>. Amber Community offers free information and counselling to people impacted by a road collision 1300 367 797 | <u>www.ambercommunity.org.au</u>. Arnold Dallas McPherson Lawyers is a leading No Win No Fee law firm specialising in all areas of personal injury law 1800 242 588 | <u>www.admlaw.com.au</u>